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| **JOB TITLE** | **Quality Assurance Technician** |
| **DEPARTMENT** | **Engineering** |
| **REPORTS TO** | **Head, Engineering** |
| **ROLE OBJECTIVE** | * Responsible for conducting tests before product launches to ensure software runs smoothly and meets client needs, while being cost-effective. |
| **OPERATIONAL RESPONSIBILITIES** | * Review requirements, specifications and technical design documents to provide timely and meaningful feedback * Create detailed, comprehensive and well-structured test plans and test cases * Estimate, prioritize, plan and coordinate testing activities * Design, develop and execute automation scripts using open source tools * Identify, record, document thoroughly and track bugs * Perform thorough regression testing when bugs are resolved * Develop and apply testing processes for new and existing products to meet client needs * Liaise with internal teams (e.g. developers and product managers) to identify system requirements * Monitor debugging process results * Investigate the causes of non-conforming software and train users to implement solutions * Track quality assurance metrics, like defect densities and open defect counts * Stay up-to-date with new testing tools and test strategies |
| **COMPETENCE REQUIREMENTS** | * Proven work experience in software quality assurance * Strong knowledge of software QA methodologies, tools and processes * Experience in writing clear, concise and comprehensive test plans and cases * Hands-on experience with both white box and black box testing * Hands-on experience with automated testing tools and scripting * Experience working in an Agile/Scrum development process * Experience with performance and/or security testing is a plus |

*Please send cvs and resumes to* [*careers@midlanddigitalsolutions.com*](mailto:careers@midlanddigitalsolutions.com)

*Only qualified candidates will be contacted.*